

MIAX Futures

Member Firm Portal User Manual

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1. Introduction

The MIAX Member Firm Portal (“MFP”) is an internet-facing portal which provides self-service functions to member firms. Users can log into the MFP at all times except during pre-announced maintenance windows.

Users can be permissioned to one of the following access levels:

- **Read Only** – Users are able to view information contained within the pages they have access to.
- **Read/Write Access** – Users are able to view information and request changes to certain fields/values within the pages they have access to.

Individuals requesting MFP access must be authorized to act on behalf of their organization.

New accounts are provided a temporary password. Following the initial login, users will choose a permanent password and answer security questions. All accounts utilize two-factor authentication which requires a password and a separate token input that is generated upon each login. Accounts that are inactive for more than two weeks require a password reset.

Information regarding APIs, Settings, Risk Protections, or additional details concerning MIAX Futures [can be found on the Futures area of the website](#).

To request access to the Member Firm Portal or to obtain further information, please contact MIAX Trading Operations at: MIAXFuturesTradingOperations@MIAXGlobal.com or (609) 897-7303.

Regulatory questions should be directed to the Regulatory Department at: Regulatory@MIAXGlobal.com or (609) 897-7309.

2. Features Available in MFP

Features include:

- View Current Connectivity and Services.
- View all Orders and Cancel Individual Open Orders.
- View current Risk Protection settings and make configuration changes.
- Change current Session and MPID configurations.
- Download Request forms managed by Trading Operations (Regulatory forms are available on the Futures area of the website).

3. Functional Areas Details

3.1 Dashboard

- **News & Release Notes** – A summary of the features provided in the current Member Firm Portal release and important application-related news.

3.2 Connectivity

- **LOAs and Related Details** – A table that displays Letters of Authorization (LOA), a Transit IP, a Cross-connect and an Activated Date.
- **Interfaces & Feeds** – A section of the table that contains subscribed Unicast interfaces and Multicast feeds for each of the LOAs.

3.3 Orders

- **Order Search** – Users have the ability to query Orders via a variety of attributes including:
 - **Order Date, Start Time and End Time**
 - **Client Order ID and MPID**
- **Order Search Results** – Queried orders display a wide variety of attributes in a table that can be filtered and sorted. The last action and associated timestamp, if applicable, are displayed for previous order activity. Individual Orders can be selected and canceled.
- **Order Details** – When a user clicks View on an order in the Search Results table, an associated Order Details panel displays information and the historical record of the order, if applicable.

3.4 Risk Protections

- **Sub-features** – Risk Protections that firms and users can access are listed in MFP's sidebar navigation. These can include:
 - **Cumulative Risk Management (CRM), Duplicate Order Protection, MPID Mass Cancel and Session Mass Cancel**
- **Permissions** – Users are provided access with Read only or Read/Write permissions to individual Risk Protections.

3.5 MPID Configuration

- **Sub-features** – MPID Configurations that firms and users can access are listed in MFP's sidebar navigation. These can include:
 - **Configuration Management, Product Management and Product Allowed Management**
- **Permissions** – Users are provided access with Read only or Read/Write permissions to individual Configurations.

3.6 Session Configuration

- **Sub-features** – Session Configurations that firms and users can access are listed in MFP’s sidebar navigation. These can include:
 - **Configuration Management, Product Management and Product Allowed Management**
- **Permissions** – Users are provided access with Read only or Read/Write permissions to individual Configurations.

3.7 Trades

- **Order Search** – Users have the ability to query Trades via a variety of attributes including:
 - **Order Date, Start Time and End Time**
 - **Underlying Symbol, TradeID and Side**
- **Order Search Results** – Queried orders display a wide variety of attributes in a table that can be filtered and sorted. The last action and associated timestamp, if applicable, are displayed for previous order activity. Individual Orders can be selected and canceled.
- **Order Details** – When a user clicks View on an order in the Search Results table, an associated Order Details panel displays information and the historical record of the order, if applicable.

3.8 Service Request Forms

- Users can download Trading Operations managed PDF forms for Connectivity, Request, and Configuration related concerns.

3.9 MFP User Manual

- A link to the current PDF of the Member Firm Portal User Manual.

Appendix A: Risk Protections

Risk Protection	Available Entitlement Levels	Available User Actions
Cumulative Risk Management (CRM)	Firm, MPID and Session (via MPIDs permitted to a given Session)	View the currently configured CRM Metrics, value and status. Edit and Reset Threshold value.
Duplicate Order Protection	Firm, MPID and Session (via MPIDs permitted to a given Session)	View the currently configured Duplicate Order Protections, value and status. Reset a Duplicate Order Protection for current trading day.
MPID Management	Firm, MPID and Session (via MPIDs permitted to a given Session)	View the current status for the following, whether or not there is a block in effect: • MPID • MPID + Purge Group • MPID + Product Group • MPID + Product Group + Product Type • MPID + Product Group + Purge Group • MPID + Product Group + Product Type + Purge Group • Bulk MPID • Bulk MPID + Purge Group • Bulk MPID + Product Group • Bulk MPID + Product Group + Product Type • Bulk MPID + Product Group + Purge Group • Bulk MPID + Product Group + Product Type + Purge Group Request a Mass Cancel for the following: • MPID • MPID + Purge Group • MPID + Product Group • MPID + Product Group + Product Type • MPID + Product Group + Purge Group • MPID + Product Group + Product Type + Purge Group • Bulk MPID • Bulk MPID + Purge Group • Bulk MPID + Product Group



		• Bulk MPID + Product Group + Product Type • Bulk MPID + Product Group + Purge Group • Bulk MPID + Product Group + Product Type + Purge Group Reset an MPID currently blocked due to a Mass Cancel trigger action for current trading.
Order Rate Management	Firm, MPID and Session (via MPIDs permitted to a given Session)	View the currently configured Order Rate Protections. View most recent status for a given Order Rate Protection.
Session Management	Firm, MPID and Session (via MPIDs permitted to a given Session)	View the current status for the following, whether or not there is a block in effect: • Session • Session + Purge Group Request a Mass Cancel for the following: • Session • Session + Purge Group Reset a Session currently blocked due to a Mass Cancel Trigger Action for current trading.



Appendix B: Configurations

Configuration	Available Entitlement Levels	Available User Actions
MPID Configuration	Firm and MPID Level	View the following Risk Protections: - Accepted Futures Product List - Extended 1 Trading Session Restriction - Extended 2 Trading Session Restriction - Market Order Reject - Maximum Order Size - Stop Market Order Reject Edit the parameters of any Risk Protection from the list above.
Session Configuration	Firm, MPID and Session (via MPIDs permitted to a given Session)	Actions are listed per Sub-feature below.
Sub-Feature	Available User Actions	
FOI	View the following Risk Protections: - Accepted Futures Product List - Extended 1 Trading Session Restriction - Extended 2 Trading Session Restriction - Market Order Reject - Maximum Order Size - Stop Market Order Reject Edit the parameters of any Risk Protection from the list above.	
FEI	View the following Risk Protections: - Accepted Futures Product List - Extended 1 Trading Session Restriction - Extended 2 Trading Session Restriction - Market Order Reject - Maximum Order Size - Stop Market Order Reject Edit the parameters of any Risk Protection from the list above.	
FXD	View the following Risk Protections: - Automatic Cancel on Disconnect (ACOD) - Automatic Cancel on System Failure (ACOSF)	

Appendix C: Revision History

Revision Date	Version	Description
June 2025	1.0	Initial version



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